

# **VARUN AUTOCOAT INDIA PRIVATE LIMITED**

## **ISO & IAF Certified Organization**

### Privacy Policy

Effective Date: July 2026

## **PRIVACY POLICY:**

### **Introduction**

Varun Autocoat India Private Limited is an ISO and IAF certified organization committed to protecting your privacy and ensuring you have a positive experience on our website and during all interactions with our organization. This Privacy Policy outlines our practices regarding the collection, use, disclosure, and protection of your personal information, aligned with our certified quality management and information security standards.

### **Information We Collect**

We collect information in the following ways:

- **Personal Information:** Name, email address, phone number, company name, designation, and business address provided through contact forms, quotation requests, or direct communication.
- **Business Information:** Details regarding your business, powder coating requirements, project specifications, timelines, and purchasing history.
- **Website Information:** IP address, browser type, pages visited, time spent on website, and other website usage statistics collected through cookies and analytics tools.
- **Communication Records:** Emails, phone calls, and correspondence exchanged in the normal course of business.

### **Use of Information**

We use the collected information for the following purposes:

- To process and fulfill quotation requests and orders for powder coating products and services.
- To communicate with you regarding product availability, pricing, delivery schedules, and project updates.
- To provide technical support and resolve issues related to our products and services.
- To send newsletters, product updates, and industry insights (with your consent).
- To improve our website, services, and customer experience.
- To comply with legal and regulatory obligations and maintain our ISO certifications.

### **Data Security**

As an ISO and IAF certified organization, we implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. These measures include secure server hosting, encryption of sensitive data, restricted access controls, and regular security reviews compliant with ISO

standards. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

## Information Sharing

We do not sell, rent, or lease your personal information to third parties. We may share your information only in the following circumstances:

- With our authorized AkzoNobel partners for fulfilling product orders and technical support.
- With logistics and delivery partners to fulfill orders and shipments.
- When required by law, court order, or regulatory authority.
- With your explicit consent for specific purposes.

## Cookies

Our website uses cookies to enhance user experience and collect website analytics. Cookies help us remember your preferences, track website usage, and improve site functionality. You can manage cookie settings through your browser. Disabling cookies may affect website functionality.

## Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these external sites. We recommend reviewing the privacy policies of any third-party websites before providing your information.

## Data Retention

We retain your personal information for as long as necessary to fulfill the purposes stated in this policy or as required by applicable law. Business records related to orders and transactions will be maintained in accordance with accounting and tax regulations. You may request deletion of your information, subject to legal and business requirements.

## Your Rights

You have the right to:

- Request access to your personal information held by us.
- Request correction of inaccurate or incomplete information.
- Withdraw consent to marketing communications at any time.
- Submit a complaint regarding data handling practices.

## Policy Updates

We may update this Privacy Policy from time to time. Changes will be posted on our website with an updated effective date. Your continued use of our services constitutes acceptance of the updated policy.

## CONTACT INFORMATION

### Privacy Policy Inquiries

If you have questions about our Privacy Policy or wish to exercise your data rights, please contact us at: Email: [info@varunautocoat.com](mailto:info@varunautocoat.com) Phone: +91 - 9711069777 | +91 - 9999245818.

### Business Hours

Monday to Saturday: 9:00 AM - 6:00 PM IST

### Certification Verification

ISO and IAF certification documents and audit reports are available upon request. Our organization undergoes regular third-party audits by accredited certification bodies to ensure ongoing compliance with international standards.

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