

# **VARUN AUTOCOAT INDIA PRIVATE LIMITED**

## **ISO & IAF Certified Organization**

### Quality Policy

Effective Date: July 2026

## **QUALITY POLICY:**

### **Introduction**

Varun Autocoat India Private Limited is an ISO and IAF (International Accreditation Forum) certified organization committed to delivering superior quality powder coating products and application services that meet and exceed customer expectations. Our Quality Policy establishes the framework for maintaining consistent excellence, continuous improvement, and customer satisfaction in all aspects of our operations, in compliance with ISO standards and international best practices.

### **ISO and IAF Certification**

Varun Autocoat India Private Limited holds ISO certification and IAF accreditation, demonstrating our commitment to quality management systems and operational excellence. Our quality management system is regularly audited and verified by accredited certification bodies to ensure ongoing compliance with international standards. This certification validates our:

- Systematic approach to quality management
- Continuous improvement processes
- Customer focus and satisfaction
- Organizational effectiveness and efficiency
- Compliance with regulatory requirements.

### **Quality Commitment**

We are dedicated to: Supplying genuine AkzoNobel Interpon powder coating products with consistent quality standards aligned with ISO requirements. • Providing professional application services that deliver durable, aesthetically superior finishes in compliance with certified processes. • Maintaining high-performance standards in all operations from inventory management to project execution. • Ensuring customer satisfaction through reliable delivery, technical support, and responsive service. • Maintaining ISO compliance and continuous improvement in all operations.

### **Quality Standards**

Our operations adhere to the following quality standards:

- **ISO Certification Standards:** Full compliance with applicable ISO standards for quality management, environmental management, and occupational health & safety.
- **AkzoNobel Interpon Product Specifications:** All powder coating products comply with AkzoNobel's technical specifications and quality standards.
- **Industry Standards:** Compliance with relevant Indian and international standards including IS 4410, ASTM standards, and ISO specifications.
- **Quality Certifications:** Maintenance of required quality certifications and periodic audits by accredited certification bodies as per ISO 9001-2015.
- **Environmental Compliance:** Adherence to environmental regulations and sustainable manufacturing practices as per ISO 14001-2015.

## Product Quality Control

We implement rigorous quality control measures for all powder coating products in accordance with ISO standards:

- **Color Consistency:** Regular verification of powder color accuracy against approved shade cards using spectrophotometers with documented calibration.
- **Particle Size Distribution:** Testing to ensure powder particles meet specifications for optimal spray application and finish.
- **Moisture Content:** Monitoring to prevent hydration and maintain product performance with controlled storage conditions.
- **Batch Documentation:** Comprehensive batch records including raw material certifications, test results, and traceability as per ISO requirements.
- **Shelf Life Management:** Proper storage conditions and inventory rotation to ensure product integrity with documented procedures.

## Powder Coating Application Process

Our application facilities maintain strict quality protocols at each stage, with all processes documented and controlled per ISO standards:

### Surface Preparation

- Chemical cleaning and degreasing to remove oils, dirt, and contaminants with standardized procedures.
- Phosphate or chromate pre-treatment for enhanced adhesion and corrosion resistance with documented process controls.
- Surface profile optimization to achieve proper coating adhesion with measurement and verification.

### Powder Application

- Electrostatic spray application (ESA) for uniform coverage and minimal overspray with calibrated equipment.
- Automated color change systems to prevent cross-contamination between colors.
- Thickness control with target range of 60-80 microns for optimal durability and appearance.
- Edge coverage optimization to ensure complete and uniform coating on all surfaces.

### Curing Process

- Convection curing ovens operated at controlled temperatures (180-200°C) with temperature monitoring systems.
- Precise time and temperature control for proper cross-linking of the polymer coating.
- Continuous monitoring to ensure consistent cure properties with documented records.

### Quality Inspection

- Film thickness measurement using calibrated digital gauges to verify specification compliance.
- Adhesion testing using cross-hatch method per ASTM D3359 standards with documented results.

- Visual inspection for surface defects, scratches, coverage consistency, and color matching.
- Impact and flexibility testing to ensure durability and resistance to mechanical stress per ISO standards.

## Inventory Management

Our Greater Noida distribution facility maintains strict inventory protocols per ISO standards: • Stock rotation based on FIFO (First In, First Out) principle with documented procedures • Climate-controlled storage to preserve product integrity • Real-time inventory tracking to ensure product availability and traceability • Regular inspections for signs of deterioration or contamination with records • Proper labeling and documentation of all stock per ISO requirements.

## Customer Feedback and Continuous Improvement

We actively seek customer feedback and use it to drive continuous improvement in accordance with ISO standards: • Regular customer satisfaction surveys and analysis • Prompt handling of complaints and concerns with documented processes • Root cause analysis for any quality issues • Implementation of corrective and preventive actions (CAPA) • Regular management reviews of quality metrics and performance • Monitoring of key performance indicators (KPIs).

## Technical Support

We provide comprehensive technical support to ensure optimal product performance: • Expert guidance on powder selection for specific applications • Troubleshooting assistance for application issues with documented solutions • Training and support for customer's coating facilities • Complete documentation of technical specifications and safety data sheets • Availability of technical team for on-site consultations.

## Environmental and Safety Practices

Quality extends to environmental and safety responsibility per ISO standards (ISO 9001) • Compliance with environmental regulations and emission standards (ISO 14001) • Proper handling and disposal of waste materials with documented procedures.

## Quality Documentation

We maintain comprehensive quality documentation per ISO requirements including: • Product specifications and technical data sheets with version control • Batch test certificates and quality reports with traceability • Customer quotations with specification details and approval records • Delivery documentation and certificates of compliance • Customer feedback and complaint records with resolution tracking • Audit reports and corrective/preventive action (CAPA) records • Calibration certificates for all measurement equipment.

## Warranty and Guarantees

All our products and services are provided with quality guarantees: Powder products are guaranteed to meet AkzoNobel specifications and applicable ISO standards • Coating applications are guaranteed against powder defects • Color matching is guaranteed against approved shade cards • Timely delivery is committed subject to force majeure circumstances • Product batch certificates with test results provided with every shipment • ISO certification backing all quality promises.

## Organizational Responsibility

Quality responsibility is embedded across our organization per ISO requirements: Executive management ensures quality policy implementation and resource allocation • Quality team conducts testing, inspection, and documentation per procedures • Production team follows established procedures and protocols with competency verification • All employees receive training and are accountable for quality standards • Customer feedback is escalated to management for corrective action.

## Policy Review

This Quality Policy is reviewed annually or when significant changes occur in: Customer requirements and feedback • Product lines or application services • Industry standards and ISO requirements • Organizational structure or operations • Certification audit findings and recommendations.

## Certification and Compliance

Varun Autocoat India Private Limited maintains ISO certification and IAF accreditation, which are verified through: • Annual internal audits conducted by trained internal auditors • Periodic surveillance audits by accredited certification bodies • Management reviews of quality system performance • Maintenance of certification through compliance with ISO standards • Public availability of certification certificates demonstrating commitment to quality excellence.

## CONTACT INFORMATION

### Quality Matters

Greater Noida Facility (Distribution Hub - ISO & IAF Certified): Plot No-126, Udyog Kendra-1, Ecotech-3 Greater Noida, GB Nagar Uttar Pradesh 201307, India Phone: +91 - 9711069777 | +91- 9999245818 Email: [contact@varunautocoat.com](mailto:contact@varunautocoat.com)

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### Business Hours

Monday to Saturday: 9:00 AM - 6:00 PM IST.

### Certification Verification

ISO and IAF certification documents and audit reports are available upon request. Our organization undergoes regular third-party audits by accredited certification bodies to ensure ongoing compliance with international standards.